

Emergency Preparedness at our Northborough Campus

Weather-related disasters and emergencies are unavoidable—snowstorms, earthquakes, tornadoes, flooding and other inclement weather incidents. These types of situations tend to cause power outages and, even in communities as large and well-staffed as ours, Residents may feel the uneasiness that can come along with flickering lights.

With the weather-related storms of the past few years, our Residents have been able to remain calm and comfortable, not only because of the preparedness at SALMON Health and Retirement, but also because of their own knowledge of how things are handled on our campus.



Hello,

The Elders living on the Northborough campus of Beaumont and Whitney Place are provided the highest quality of care in the most secure environment we can provide. From a safety perspective, nothing is more important than preparing and practicing for weather-related disasters and emergency situations. While we have been blessed recently to avoid such occurrences, we never stop being ready for them.

Our disaster protection equipment, emergency response systems and safety protocols serve us extremely well. In the event of an interruption in power supply, our generator will immediately activate and assume the electrical power needs of the campus. In all power outages, our generator has hummed along without a hitch—hour after hour. The generator runs on diesel fuel and lasts three days before needing to be refueled. This machine carries all major electrical systems to ensure our Residents are kept comfortable and well-served through all situations.

The generator keeps our kitchens operating, our heating boilers circulating warmth, emergency lighting on to guide our way, elevators at hand working, and our phones connected with the local community. It keeps all of our oxygen and other life-support systems fully operational, allowing the continuation of all treatments and medication passes, and even helps us maintain our busy recreation schedule!

The Northborough campus actively participates in the Massachusetts Long Term Care Mutual Aid Plan (MassMAP), designed to coordinate assistance as needed in all the nursing homes of the state. While we are blessed in never having had to activate this system, it stands ready for us at any moment of crisis, connecting us to healthcare communities throughout the area. Our team participates in mock drills every year to be certain we all have a complete understanding of how to proceed while keeping our Elders as safe and secure as possible throughout the event.

We have a well-organized and comprehensive plan for responding to any and all disasters. These plans and systems are overseen by an active Safety Committee which meets regularly to consider our disaster response programs and to review, after the fact, each event that activates our emergency protocols and safety procedures. We learn a great deal from these reviews and are always improving our safety systems.

Our fine, well trained staff is proud of their ability to respond sensibly and efficiently to any unpredictable disaster that could occur at our community. And that is an important part of the skilled care we provide our Elders' community.

A handwritten signature in blue ink that reads "Ed Murphy". The signature is fluid and cursive.

Ed Murphy, Northborough Executive Director
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To make communication during a potential emergency situation as efficient as possible, we ask that you or your family:

- Inform all family members who the point-person is for the entire family.
- Confirm that all contact information is up-to-date and correct.
- Share communicated updates with the rest of your family.
- Complete a "phone tree" of names, phone numbers and addresses to be used by the point-person.



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