



# SALMON

HEALTH and RETIREMENT

July 3, 2020

Dear Families and Residents,

I hope this letter finds you and your loved ones well.

The state department of Health and Human Services (HHS) has notified us that there will be changes to a number of the protocols that we have been adhering to in regard to times of visitation, non-essential services, communal dining, and outdoor activities. In our Whitney Place's there is also guidance around opening of the hair salon and in unit visitation with safety precautions in place.

While there are few specifics to share at this time, I wanted to give families and Residents notice that we will be working diligently over this weekend to give these changes a significant amount of thought to produce good procedures ensuring the health and safety of all involved.

I am excited that we can now provide families more access to their loved ones. In apartment visits and eating in the dining room will be welcomed activities when we can offer them next week.

I hope you understand that there will be no changes to our current indoor visitation and dining plans prior to next week. We will send out an updated communication regarding these changes and the specific protocols that we put in place.

Thank you for your understanding and continued trust in us for the safety and wellbeing of our Residents, our families, and our staff.

I hope you all have a great 4<sup>th</sup> of July weekend.

Sincerely,

*Matt*

Matt Salmon, CEO

The Willows  
Retirement Communities

*Westborough  
Worcester*

Whitney Place  
Assisted Living Residences

*Natick  
Northborough  
Northbridge  
Sharon  
Westborough*

Beaumont Rehabilitation  
& Skilled Nursing Centers

*Natick  
Northborough  
Northbridge  
Westborough  
Worcester*

The Health Center  
at The Willows

*Worcester*

SALMON Adult  
Day Health Centers

*Natick  
Northbridge*

SALMON  
VNA & Hospice

*Central Massachusetts*

SALMON  
Private Care Options

*Central Massachusetts*

SALMON Centers  
for Early Education

*Natick  
Northbridge*