



June 29, 2020

Dear Whitney Place Residents and Families,

As we continue to maintain our diligence to control the spread of COVID-19 throughout our campuses, I have some good news.

Based on our progress, state officials overseeing the situation have given us the green light to restart our community activities such as dining, recreation and more—with precautions—for our own Phase I.

Our reopening is taking place slower than others, since state officials continue to recommend seniors, who are particularly vulnerable to the novel coronavirus, only leave home for essential errands.

All out-of-apartment activity will only be allowed for Residents who are asymptomatic, COVID-19 negative, always wearing facemasks and carefully observing hand hygiene protocols.

Our plan is to begin communal dining July 6th at Sharon, using that as a pilot program to smooth out any issues; the other Whitney Place locations will start theirs July 13th.

Organized activity in Phase I will be limited to five groups per week of no more than 10 people each, including staff, held either in large indoor spaces or in designated outdoor areas. Entertainers would perform outdoors. Note: Residents participating in outdoor activities must comply with current screening practices before they re-enter their building; team members will continue to follow PPE protocols.

Part of the ramping up process over the next few weeks will include workers and vendors entering to ready empty apartments, followed by new Residents moving into our locations.

We look forward to these steps for our Residents, their families, and our staff to re-establish their strong sense of community.

Sincerely,

A handwritten signature in black ink that reads 'matt' in a lowercase, cursive style.

Matt Salmon, CEO

The Willows
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Worcester*

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