



April 2, 2020

Dear SALMON Staff Members,

I want to provide you with an important update. We have confirmed positive cases of COVID-19 (the novel Coronavirus) in our Beaumont at Worcester community. As a result, we believe a subset of Residents may have had contact with an essential provider who cared for a COVID-19. We have communicated with the Department of Public Health and are following their guidance in managing this situation.

All confirmed positive cases are currently quarantined and staff providing direct clinical care to these individuals are taking additional infection control measures, to both protect their own health and to limit incidental spread of infection.

As a result, and in an abundance of caution, any Beaumont at Worcester Resident will be tested. The testing will occur in a phased way and be conducted by the MA Department of Public Health, which has enlisted medically trained members of the MA National Guard to support them in this effort. We will have the results back within 24 to 48 hours and will take additional steps as necessary at that time.

In addition, we are identifying any staff members who may have had contact with the confirmed positive cases; in many instances these individuals have already been tested and we are working with the DPH to assure that any remaining tests are conducted as quickly as possible.

Our existing staff protocols remain in place: staff absences are noted, and all staff members are being screened at the beginning of their shift for respiratory symptoms, actively taking their temperature for evidence of fever, shortness of breath, new or change in cough, and sore throat. If they are ill, they will self-isolate at home. In addition, all staff interacting with patients are now wearing additional personal protective equipment; this equipment varies based on the clinical role and level of interaction with our Residents. We are following guidelines provided by the Centers for Disease Control (CDC) in this matter.

I thank all our valued team members for their support in these challenging and uncertain times. Your professionalism, commitment to our Residents and compassion is second to none. I can assure you our greatest priority is keeping the Residents and employees of our SALMON Health community safe and healthy.

Sincerely,

A handwritten signature in black ink that reads 'matt' in a lowercase, cursive style.

Matt Salmon, CEO

The Willows
Retirement Communities

*Westborough
Worcester*

Whitney Place
Assisted Living Residences

*Natick
Northborough
Northbridge
Sharon
Westborough*

Beaumont Rehabilitation
& Skilled Nursing Centers

*Natick
Northborough
Northbridge
Westborough
Worcester*

The Health Center
at The Willows

Worcester

SALMON Adult
Day Health Centers

*Natick
Northbridge*

SALMON
VNA & Hospice

Central Massachusetts

SALMON
Private Care Options

Central Massachusetts

SALMON Centers
for Early Education

*Natick
Northbridge*