



April 21, 2020

Dear Residents, Families and Staff,

Since the outset of this pandemic, we have tried our best to be as transparent as possible with the resources we have. We received criticism for not communicating enough with the families we served. While some of it was well deserved, it is important to note we have made, and continue to make, personal phone calls to the responsible party or healthcare proxy for each Resident when there has been a change in their condition or situation.

Our efforts to improve our communication are still a priority and we continue to improve our practices each day. When faced with the difficult conditions we have been operating under over the past several weeks, we always default to putting our resources towards care. Your loved ones continue to be our highest priority.

In line with those priorities, we were an early adopter of testing all our Beaumont skilled nursing Residents in an effort to better understand their care needs. We wanted to test all our Residents whether or not they were displaying any signs of sickness. As a result, we began testing Residents over a week ago in Northbridge and continued with testing in Westborough and Northborough. That testing will finish today (4/21) in Natick.

What we found when we did such large-scale testing was the results weren't being returned all at once. We were waiting up to a week as the results trickled in a little at a time. Reporting incomplete results gives everyone an incomplete picture. Now that we have a more complete picture, we can share the results for the entire location.

Beaumont locations at Northbridge, Northborough and Westborough have had all their Residents tested. We do not expect dramatic changes to these numbers as the days and weeks progress. As they do change, we will be sure to share them with you.

Our current policy is to do widespread testing of Whitney Place assisted living Residents as well. We will begin testing in Sharon today (4/21) with the assistance of the National Guard. We have asked for the same assistance for Whitney Place at Natick and hope those tests will be conducted on Wednesday (4/22) or Thursday (4/23) of this week. The National Guard will give us 24 hours' notice. Whitney Place at Northborough called the National Guard today to request testing. We do not have a test date scheduled yet.

Continued

The Willows Retirement Communities

*Westborough
Worcester*

Whitney Place Assisted Living and Memory Care

*Natick
Northborough
Northbridge
Sharon
Westborough*

Beaumont Rehabilitation & Skilled Nursing Centers

*Natick
Northborough
Northbridge
Westborough
Worcester*

The Health Center at The Willows

Worcester

SALMON Adult Day Health Centers

*Natick
Northbridge*

SALMON VNA & Hospice

Central Massachusetts

SALMON Private Care Options

Central Massachusetts

SALMON Centers for Early Education

*Natick
Northbridge*



The Willows Retirement Communities
Westborough
Worcester

Whitney Place Assisted Living and Memory Care
Natick
Northborough
Northbridge
Sharon
Westborough

Beaumont Rehabilitation & Skilled Nursing Centers
Natick
Northborough
Northbridge
Westborough
Worcester

The Health Center at The Willows
Worcester

SALMON Adult Day Health Centers
Natick
Northbridge

SALMON VNA & Hospice
Central Massachusetts

SALMON Private Care Options
Central Massachusetts

SALMON Centers for Early Education
Natick
Northbridge

Test results have been taking three to five days, but recently took as long as seven days for the final results in Northborough. We do not have any control over who gets results or when they are received. Once we have all the results for each building, we will share them here.

Lastly, we are being allowed to test staff as we're testing our Residents and have asked the National Guard to manage it. Again, those results will be shared here.

Thank you for your patience during this most difficult time.

Please see the chart which follows for the latest information available. All future updates to it can be found at the top of the Coronavirus Community Update page or by using the link <https://www.salmonhealth.com/wp-content/uploads/Results-Website-Posting.pdf>.

Sincerely,

matt

Matthew Salmon, CEO

as of April 21, 2020				
Community Name	Positive		Pending Tests	
	Residents	Staff	Residents	Staff
Beaumont at Northbridge	38	10	5	1
Whitney Place at Northbridge	0	1	0	0
Beaumont at Northborough	32	6	5	0
Whitney Place at Northborough	0	0	0	0
Beaumont at Natick	2	5	48	0
Whitney Place at Natick	0	3	0	0
Beaumont at Westborough	48	8	3	2
Whitney Place at Westborough	0	0	0	0
The Willows at Westborough	0	0	0	0
Whitney Place at Sharon	0	0	93	47
The Willows at Worcester	0	0	0	0

*Covid-19 treatment and recovery center				
Beaumont at Worcester	62	1	0	0