



April 14, 2020

Dear Residents and Families,

I'm sharing information on testing to update you on the ways we're maintaining safety in our community environments.

As you may know, our state has faced a shortage of resources to conduct testing for COVID-19; the Department of Public Health's (DPH) recommendations have been to test only Residents showing symptoms. However, since it has become clear many individuals without symptoms can be COVID-19 positive, we have been making every effort to expand the number of tests available across our locations.

DPH has responded to the need statewide, making additional resources available for asymptomatic Residents in nursing homes to be tested. That process will take several days between testing and receiving results; we will begin to share test results for the Beaumont communities with you as soon as we receive them.

A few important points to note:

- DPH has now secured additional resources for testing asymptomatic Residents and we jumped at the opportunity, knowing those individuals can test positive.
- We expect additional testing will return additional positive results. Other skilled nursing centers conducting widespread testing are identifying significant portions of their Resident population as COVID-19 positive, without symptoms.
- The information from these testing results will allow us to make thoughtful decisions about further efforts to separate, treat and support infection control, including for those Residents who have been asymptomatic but test positive.
- Our goal is testing 100% of our Residents at all service levels, as tests are available.

We must remain vigilant in every way regarding proper infection control. Our efforts to educate staff, assure our access to PPE and add new protocols continue.

We are very appreciative of the many partners providing expertise and guidance in our actions, including MA DPH, the state Office of Health and Human Services, UMass Memorial Health Care and our own internal infection control experts. We are particularly grateful for our hard working, dedicated staff members, providing safe care and making every effort to keep our Residents and their families connected.

Sincerely,

A handwritten signature in black ink that reads "MATT".

Matt Salmon, CEO

P.S. If you have any questions, please remember to call our Family Support Line at 508-422-1841 to leave a message so we may return your call.

The Willows  
Retirement Communities

Westborough  
Worcester

Whitney Place  
Assisted Living and  
Memory Care

Natick  
Northborough  
Northbridge  
Sharon  
Westborough

Beaumont Rehabilitation  
& Skilled Nursing Centers

Natick  
Northborough  
Northbridge  
Westborough  
Worcester

The Health Center  
at The Willows

Worcester

SALMON Adult  
Day Health Centers

Natick  
Northbridge

SALMON  
VNA & Hospice  
Central Massachusetts

SALMON  
Private Care Options  
Central Massachusetts

SALMON Centers  
for Early Education

Natick  
Northbridge